#### Information Span in Credit Market Competition

Zhiguo He Stanford University and NBER

> Jing Huang Texas A&M University

Cecilia Parlatore New York University, NBER and CEPR

BoE/Imperial/LSE 2024

Competition in credit markets is shaped by rich information structures

- Banks' have multiple sources of information: hard v.s. soft
- Specialized lending among banks (Blickle, Saunders, and Parlatore, 2023)

- Competition in credit markets is shaped by rich information structures
  - Banks' have multiple sources of information: hard v.s. soft
  - Specialized lending among banks (Blickle, Saunders, and Parlatore, 2023)



Competition in credit markets is shaped by rich information structures

- Banks' have multiple sources of information: hard v.s. soft
- Specialized lending among banks (Blickle, Saunders, and Parlatore, 2023)
- Broadly, incumbent banks vs fintech challengers

- Competition in credit markets is shaped by rich information structures
  - Banks' have multiple sources of information: hard v.s. soft
  - Specialized lending among banks (Blickle, Saunders, and Parlatore, 2023)
  - Broadly, incumbent banks vs fintech challengers

Revolution in big data and machine learning reshapes information landscape

- More data can make information more precise
- Common data makes information more correlated across agents
- Soft information can now be recorded by objective data (it is hardened)
  - ▶ e.g., farm loans

Competition in credit markets is shaped by rich information structures

- Banks' have multiple sources of information: hard v.s. soft
- Specialized lending among banks (Blickle, Saunders, and Parlatore, 2023)
- Broadly, incumbent banks vs fintech challengers

Revolution in big data and machine learning reshapes information landscape

- More data can make information more precise
- Common data makes information more correlated across agents
- Soft information can now be recorded by objective data (it is hardened)
  - ▶ e.g., farm loans

#### This paper

How is competition in credit markets affected by hardening soft information?

- 1. Credit market competition with specialized lenders & multidimensional info
  - ► Two lenders each with "hard" signals used for screening
  - Specialized lender with additional "soft" signal used to set rate
  - ▶ Hard v.s. soft not about verifiability, but reflects some "sharing" features

- 1. Credit market competition with specialized lenders & multidimensional info
  - Two lenders each with "hard" signals used for screening
  - Specialized lender with additional "soft" signal used to set rate
  - Hard v.s. soft not about verifiability, but reflects some "sharing" features
- 2. Hardening soft information increases information span
  - Information technology improves for both banks in a symmetric way
  - Specialized bank info advantage \$\overline\$, more competitive market

- 1. Credit market competition with specialized lenders & multidimensional info
  - Two lenders each with "hard" signals used for screening
  - Specialized lender with additional "soft" signal used to set rate
  - Hard v.s. soft not about verifiability, but reflects some "sharing" features
- 2. Hardening soft information increases information span
  - Information technology improves for both banks in a symmetric way
  - Specialized bank info advantage \$\overline\$, more competitive market
- 3. Information span  $\neq$  signal precision or correlation among signals
  - $\uparrow$  Span  $\Rightarrow$  levels the playing field
  - $\blacktriangleright$   $\uparrow$  Precision or correlation  $\Rightarrow$  increases info advantage of specialized bank
  - Key: Novel modeling of the recent information technology improvement

- 1. Credit market competition with specialized lenders & multidimensional info
  - Two lenders each with "hard" signals used for screening
  - Specialized lender with additional "soft" signal used to set rate
  - Hard v.s. soft not about verifiability, but reflects some "sharing" features
- 2. Hardening soft information increases information span
  - Information technology improves for both banks in a symmetric way
  - Specialized bank info advantage \$\overline\$, more competitive market
- 3. Information span  $\neq$  signal precision or correlation among signals
  - $\uparrow$  Span  $\Rightarrow$  levels the playing field
  - $\blacktriangleright$   $\uparrow$  Precision or correlation  $\Rightarrow$  increases info advantage of specialized bank
  - Key: Novel modeling of the recent information technology improvement
- 4. Technical contribution
  - Closed-form/analytical characterization of common-value auction with asymmetrically informed bidders, without black-well ordering

#### Model

• Borrower finances 1\$. Project of private quality  $\theta$  and output

$$egin{cases} 1+ar{r} & ext{when } heta=1, \ 0 & ext{when } heta=0, \end{cases}$$

where  $q \equiv \mathbb{P}(\theta = 1)$ .

• Credit market: Two banks j = A, B compete for the borrower

Banks simultaneously choose lending strategies based on their information

$$r^j \in \mathcal{R} \equiv [0,ar{r}] \cup \underbrace{\infty}_{\mathsf{no offer}}$$

• If receiving two offers  $r^A$  and  $r^B$ , the borrower accepts the lower one

▶ Project success needs multiple characteristics (binary) to be good; O-ring theory

$$\theta = \prod_{n=1}^{N} \theta_n$$

Project success needs multiple characteristics (binary) to be good; O-ring theory



Information span: scope of characteristics that soft/hard info can assess

- ► Hard signal:  $h^{j} = \mathcal{H}^{j}(\theta_{h}) \in \{H, L\}$ , soft signal  $s^{j} = S^{j}(\theta_{s}) \sim \phi(s)$  (see later)
- Spans can overlap!

Project success needs multiple characteristics (binary) to be good; O-ring theory

$$\theta = \underbrace{\prod_{n=1}^{N_h^h} \theta_n}_{N_h^h} \cdot \underbrace{\prod_{n=N_h^h+1}^{N_s^h} \theta_n \cdot \prod_{n=N_s^h+1}^{N} \theta_n}_{\theta_s(\to s)} = \underbrace{\theta_h}_{\theta_h} \cdot \underbrace{\theta_s^h \cdot \theta_s^h}_{\theta_s}$$

▶ Information span: scope of characteristics that soft/hard info can assess

- ► Hard signal:  $h^{j} = \mathcal{H}^{j}(\theta_{h}) \in \{H, L\}$ , soft signal  $s^{j} = S^{j}(\theta_{s}) \sim \phi(s)$  (see later)
- Spans can overlap!

► Hardening soft information: changes in span of hard info

- ▶ Initially, hard signals only assess  $\theta_h^h$
- Broader hard information: hard signals assess  $\theta_h = \theta_h^h \cdot \theta_s^h$

Project success needs multiple characteristics (binary) to be good; O-ring theory



Information span: scope of characteristics that soft/hard info can assess

- ► Hard signal:  $h^{j} = \mathcal{H}^{j}(\theta_{h}) \in \{H, L\}$ , soft signal  $s^{j} = S^{j}(\theta_{s}) \sim \phi(s)$  (see later)
- Spans can overlap!

► Hardening soft information: changes in span of hard info

- ▶ Initially, hard signals only assess  $\theta_h^h$
- Broader hard information: hard signals assess  $\theta_h = \theta_h^h \cdot \theta_s^h$
- $\eta \equiv 1 \mathbb{P}\left( heta_s^h = 1
  ight)$   $\uparrow$ : hard information describes more characteristics

Project success needs multiple characteristics (binary) to be good; O-ring theory



Information span: scope of characteristics that soft/hard info can assess

- ► Hard signal:  $h^{j} = \mathcal{H}^{j}(\theta_{h}) \in \{H, L\}$ , soft signal  $s^{j} = S^{j}(\theta_{s}) \sim \phi(s)$  (see later)
- Spans can overlap!

► Hardening soft information: changes in span of hard info

- ▶ Initially, hard signals only assess  $\theta_h^h$
- Broader hard information: hard signals assess  $\theta_h = \theta_h^h \cdot \theta_s^h$
- $\eta \equiv 1 \mathbb{P}\left( heta_s^h = 1
  ight)$   $\uparrow$ : hard information describes more characteristics

### "Specialized" Information Structure



• Bank A is the specialized bank and has  $\{s, h^A\}$ ; Bank B has  $\{h^B\}$ 

### "Specialized" Information Structure



Bank A is the specialized bank and has {s, h<sup>A</sup>}; Bank B has {h<sup>B</sup>}
 What if a different information structure with three potential signals? (later)

# **Signal Distributions**

Information span is different from signal precision

Hard signals are binary and i.i.d across lenders

$$\mathbb{P}\left(h^{j}=H\left| heta_{h}=1
ight)=\mathbb{P}\left(h^{j}=L\left| heta_{h}=0
ight)=lpha$$

Both lenders can have access to "hard" signals

Soft signal: directly work with posterior

$$s \equiv \mathbb{P}\left(\left. heta_s = 1 
ight| s 
ight) \in [0, 1], \quad \mathsf{p.d.f} \quad \phi(s)$$

# **Signal Distributions**

Information span is different from signal precision

Hard signals are binary and i.i.d across lenders

$$\mathbb{P}\left(h^{j}=H\left| heta_{h}=1
ight)=\mathbb{P}\left(h^{j}=L\left| heta_{h}=0
ight)=lpha$$

Both lenders can have access to "hard" signals

► Soft signal: directly work with posterior

$$s \equiv \mathbb{P}\left(\left. heta_s = 1 
ight| s 
ight) \in [0, 1], \quad \mathsf{p.d.f} \quad \phi(s)$$

#### Assumption (Hard Info as Decisive Pre-Screening)

A lender rejects the borrower upon  $h^{j} = L$  and is willing to participate only if  $h^{j} = H$ .

# **Optimal Bidding Strategies**

$$\blacktriangleright p_{h^{A}h^{B}}(s) = \mathbb{P}\left(h^{A}, h^{B}, s \in ds\right), \ \mu_{h^{A}h^{B}}(s) = \mathbb{E}\left(\left.\theta\right| h^{A}, h^{B}, s\right), \ \overline{p}_{h^{A}h^{B}} = \mathbb{P}\left(h^{A}, h^{B}\right)$$

#### **Optimal Bidding Strategies**

$$\pi^{A}(r,s) \equiv \underbrace{p_{HH}(s)}_{h^{B}=H} \underbrace{\left[1 - F^{B}(r)\right]}_{A \text{ wins}} \left[\mu_{HH}(s)(1+r) - 1\right] + \underbrace{p_{HL}(s)}_{h^{B}=L} \left[\mu_{HL}(s)(1+r) - 1\right]$$

• Upon  $h^{B} = H$ , Bank B chooses  $F^{B}(r) \equiv \Pr(r^{B} \leq r)$  to  $\max_{F^{B}} \int \pi^{B}(r) dF^{B}(r)$ 

$$\pi^{B}(r) \equiv \underbrace{\overline{p}_{HH}}_{h^{A}=H} \underbrace{\left[1 - F^{A}(r)\right]}_{B \text{ wins}} \mathbb{E}\left[\theta\left(1 + r\right) - 1\right| r \leq r^{A}(s), HH\right] + \underbrace{\overline{p}_{LH}}_{h^{A}=L} \mathbb{E}\left[\theta(1 + r) - 1\right| LH\right]$$

#### Winner's Curse

## **Equilibrium Strategies**

• Two types of equilibria: positive-weak  $\pi^B > 0$  or zero-weak  $\pi^B = 0$ .



Bank A: private-info-based pricing (Blickle, He, Huang, and Parlatore, 2023)
 Decreasing r<sup>A</sup> (s), withdraws upon s < x</li>

▶ Bank *B*:  $h^B$  determines lending, but  $r^B$  is randomized

That paper: this "informed undercutting" is crucial in generating *lower* rates on loans granted by specialized lenders

# Credit Market Equilibrium

#### Proposition

In the unique equilibrium, lender  $j \in \{A,B\}$  rejects borrowers upon  $h^j = L$  . When  $h^j = H$ ,

1. Bank A with soft signal s offers

$$r^{A}(s) = \begin{cases} \min\left\{\frac{\pi^{B} + \int_{0}^{s} p_{HH}(t)dt + \overline{p}_{LH}}{\int_{0}^{s} p_{HH}(t) \cdot \mu_{HH}(t)dt + \overline{p}_{LH}\overline{\mu}_{LH}} - 1, \overline{r}\right\} & \text{for } s \in [x, 1],\\ \infty, & \text{for } s \in [0, x). \end{cases}$$

Interior  $r^A(\cdot)$  is strictly decreasing (for  $s \in (\hat{s}, 1]$  and  $r \in [\underline{r}, \overline{r})$ ).

2. Bank B makes offer with prob.  $F^{B}\left( ar{r}
ight) <1\left( =1
ight)$  if  $\pi^{B}=0\left( >0
ight) :$ 

$$F^{B}\left(r\right) = \begin{cases} 1 - \frac{\int_{0}^{s^{A}\left(r\right)} t\phi(t)dt}{q_{s}}, & \text{for } r \in [\underline{r}, \overline{r}) \\ 1 - \mathbf{1}_{\left\{\pi^{B} = 0\right\}} \cdot \frac{\int_{0}^{\hat{s}} t\phi(t)dt}{q_{s}}, & \text{for } r = \overline{r}. \end{cases}$$

# Credit Market Equilibrium

#### Proposition

In the unique equilibrium, lender  $j \in \{A,B\}$  rejects borrowers upon  $h^j = L$  . When  $h^j = H$ ,

1. Bank A with soft signal s offers

$$r^{A}(s) = \begin{cases} \min\left\{\frac{\pi^{B} + \int_{0}^{s} p_{HH}(t)dt + \overline{p}_{LH}}{\int_{0}^{s} p_{HH}(t) \cdot \mu_{HH}(t)dt + \overline{p}_{LH}\overline{\mu}_{LH}} - 1, \overline{r}\right\} & \text{for } s \in [x, 1],\\ \infty, & \text{for } s \in [0, x). \end{cases}$$

Interior  $r^A(\cdot)$  is strictly decreasing (for  $s \in (\hat{s}, 1]$  and  $r \in [\underline{r}, \overline{r})$ ).

2. Bank B makes offer with prob.  $F^{B}\left( ar{r}
ight) <1\left( =1
ight)$  if  $\pi^{B}=0\left( >0
ight) :$ 

$$F^{B}(r) = \begin{cases} 1 - \frac{\int_{0}^{s^{A}(r)} t\phi(t)dt}{q_{s}}, & \text{for } r \in [\underline{r}, \overline{r}), \\ 1 - \mathbf{1}_{\left\{\pi^{B} = 0\right\}} \cdot \frac{\int_{0}^{\tilde{s}} t\phi(t)dt}{q_{s}}, & \text{for } r = \overline{r}. \end{cases}$$

**Tractability**: ALL signals  $\{h^A, h^B, s\}$  independent conditional on success, despite of overlapping span

# Increase in Information Span of Hard Signals

Fundamental characteristics



• Overlap  $\theta_s^h$  captures the span of hard information

•  $\eta \equiv 1 - \mathbb{P}(\theta_s^h = 1) \uparrow$ : hard information describes more characteristics.

▶ Less likely to get a positive signal if  $\theta = 0 \Rightarrow$  Lower Type II error

 Hard signal has information about soft signal realization s. For non-specialized Bank B

- $\Rightarrow$  Face higher soft signal for Bank A if competes
- ⇒ Lower winner's curse

#### **Economic Intuition**

• What is  $\phi(s | HH)$ , i.e., the conditional density of s given HH where lenders compete head-to-head

Bank B needs to think through this as well (then integrate over [0, s])

 $\uparrow$  in  $\eta$ 

• Closer to  $\phi_1(s)$  so lower Type II error

# Information Span and Bank Profits

#### Proposition (Equilibrium profits)

1. Bank B's profits are increasing in  $\eta$ . There is a cutoff  $\hat{\eta}$  s.t.

$$egin{cases} \pi^B = 0, & ext{for } \eta \leq \hat{\eta}, \ \pi^B > 0, & ext{for } \eta > \hat{\eta}. \end{cases}$$

2. In a positive-weak equilibrium, the difference in bank profits decreases, i.e.,

$$\frac{d\pi^{B}}{d\eta} > \frac{d}{d\eta} \mathbb{E}\left[\pi^{A}\right]$$

# Information Span and Bank Profits

#### Proposition (Equilibrium profits)

1. Bank B's profits are increasing in  $\eta$ . There is a cutoff  $\hat{\eta}$  s.t.

$$egin{array}{ll} \pi^B=0, & ext{for} \ \eta\leq\hat{\eta}, \ \pi^B>0, & ext{for} \ \eta>\hat{\eta}. \end{array}$$

2. In a positive-weak equilibrium, the difference in bank profits decreases, i.e.,

$$\frac{d\pi^{B}}{d\eta} > \frac{d}{d\eta} \mathbb{E}\left[\pi^{A}\right]$$



# Information Span and Bank Profits

#### Proposition (Equilibrium profits)

1. Bank B's profits are increasing in  $\eta$ . There is a cutoff  $\hat{\eta}$  s.t.

$$egin{array}{ll} \pi^B=0, & ext{for }\eta\leq\hat\eta, \ \pi^B>0, & ext{for }\eta>\hat\eta. \end{array}$$

2. In a positive-weak equilibrium, the difference in bank profits decreases, i.e.,

$$\frac{d\pi^{B}}{d\eta} > \frac{d}{d\eta} \mathbb{E}\left[\pi^{A}\right]$$



Hardening soft information levels the playing field!

### Hardening Soft Information

Three effects:

- Lower Type II error based on hard signal
- Lower winner's curse for Bank B
- Better soft signals for Bank A



### Not All Technological Advances Are Equal

Technology improvement could lead to

- Broader hard information  $(\eta)$ 
  - $\Rightarrow$  level the playing field, and may bring Pareto improvement

More precise signals ⇒ soft signal precision, clearly stronger specialized bank ⇒ hard signal precision α, nonmonotone but stronger specialized bank when α → 1

More correlated hard signals (in the paper)
 ⇒ stronger specialized bank

### Breadth (Information Span) vs. Quality (Precision)

 $\blacktriangleright$   $\uparrow$   $\eta$  levels the playing field



Breadth (Information Span) vs. Quality (Precision)



 $\blacktriangleright \uparrow \alpha$  strengthens the specialized bank



#### **Alternative Information Structure**

What if we model the information span as third signal?

- Suppose both lenders now access to signals  $h_{s}^{j}$ ,  $j \in \{A, B\}$  on the hardened soft fundamental  $\theta_s^h$  (on top of  $\theta_h^h$  and  $\theta_s$ )

  - ▶  $h_s^j \in \{H, L\}$  binary, decisive, with precision  $\alpha_s \in [0.5, 1]$ ▶  $h_s^A$  and  $h_s^B$  can be correlated with  $\rho_s^h \in [0, 1]$ , as typical big-data technologies
- Our model is (almost) isomorphic to the following two cases
  - either both signals  $h_s^j$ 's are perfectly correlated  $\rho_s^h = 1$
  - or  $\alpha_s = 1$  perfectly revealing signal
- ▶ In these two situations,  $h_s^j$ 's are as if public
  - We just need to replace all distributions to be conditional on  $h_s^A = h_s^B = H$
- Exactly the same mechanism as baseline, and robust to general setting

# Conclusion

#### This paper

- Credit competition framework with different information span
  - Soft vs. hard, specialization in information...
- Technological development: soft information is being hardened
  - Broader information vs. more precise information vs. more public information
- ► Hardening soft information levels the playing field and increases competition
  - Iower interest rates, higher approval rates, higher quality loans
  - Not the same if precision increases or signals become more public!

# Conclusion

#### This paper

- Credit competition framework with different information span
  - Soft vs. hard, specialization in information...
- Technological development: soft information is being hardened
  - Broader information vs. more precise information vs. more public information
- ► Hardening soft information levels the playing field and increases competition
  - Iower interest rates, higher approval rates, higher quality loans
  - Not the same if precision increases or signals become more public!

#### Credit competition in digital disruption

- Hardening soft information: this paper
- A companion paper: highlighting we need "undercutting" to generate the empirical regularity of lower rates of loans granted by specializd lenders
- Open banking
  - He, Huang and Zhou (2023, JFE), Babina et al. (2023), Goldstein, Huang and Yang (2024)
- Collateral vs. platform cash flow and information: Huang (2023)